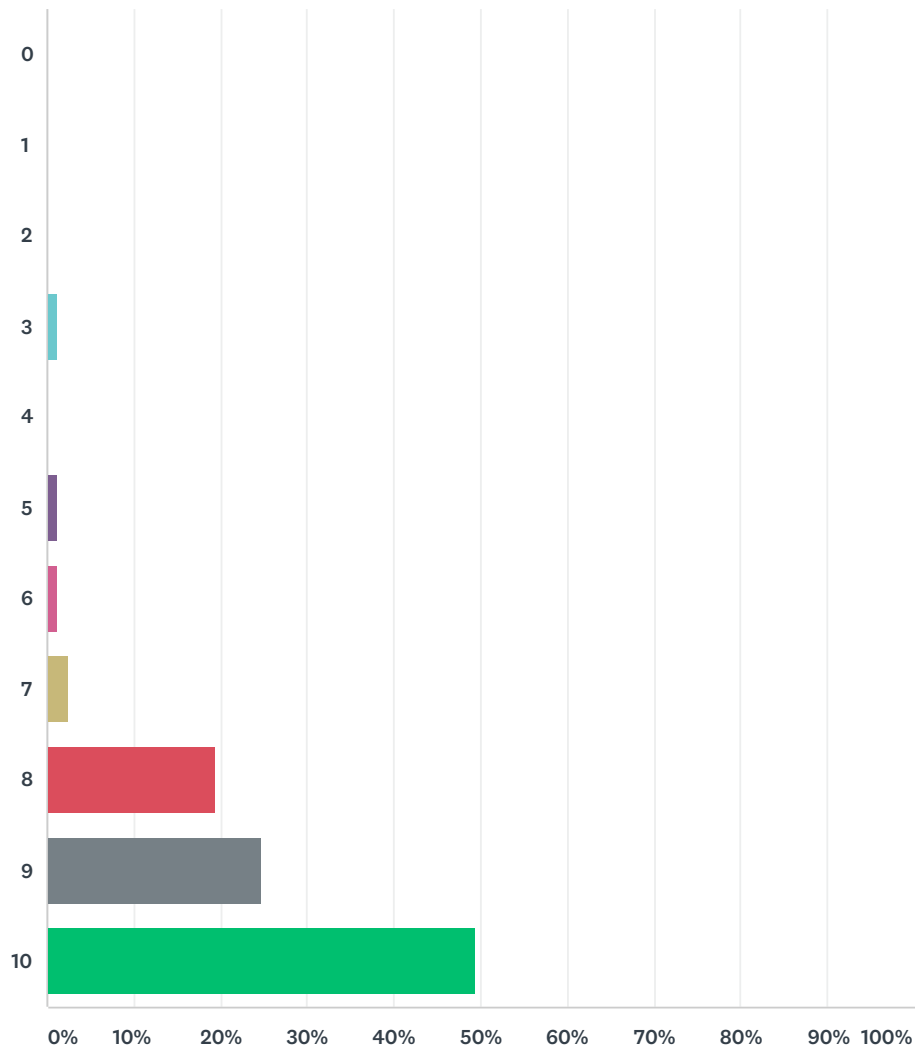


Q1 General score to Tartu MTB Marathon 2019 10= I am completely satisfied with the event; 0= I am not satisfied at all

Answered: 77 Skipped: 0



ANSWER CHOICES	RESPONSES	
0	0.00%	0
1	0.00%	0
2	0.00%	0
3	1.30%	1
4	0.00%	0
5	1.30%	1
6	1.30%	1
7	2.60%	2
8	19.48%	15

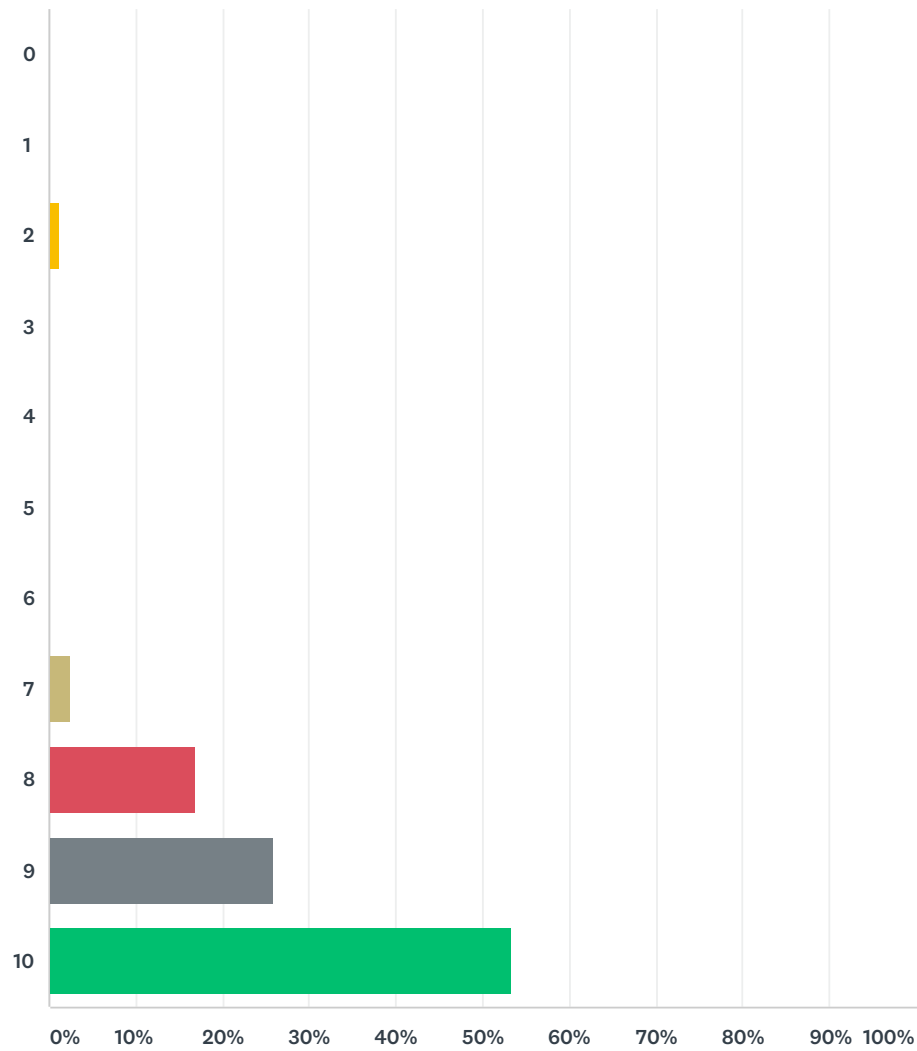
Tartu Rattamaraton 2019 Participant Survey

9	24.68%	19
10	49.35%	38
TOTAL		77

#	COMMENTS	DATE
1	Expierence	9/19/2019 12:41 PM
2	Need more showers at finish and catering inside building (it was very cold outside)	9/18/2019 11:10 PM
3	After finish was tough. respect to warm shower, but only two was a bit limited.	9/18/2019 1:44 PM
4	Love it!	9/18/2019 12:26 AM
5	Weather	9/17/2019 11:41 PM
6	Missing information before or not clear enough	9/17/2019 11:29 PM
7	Please make better guess of good weather conditions next year when you choose date :)	9/17/2019 11:02 PM
8	It was hell demanding and slow, but well that was challenge!	9/17/2019 10:42 PM
9	Это было самое прекрасное испытание моей воли.	9/17/2019 10:41 PM
10	Still due to marathon was too massive, too low skill riders were present, due to that, there was some dangerous and stupid situations.	9/17/2019 10:13 PM
11	tooo dirty for me this year) I killed my transmission and brakes. But the expirience is amazing, however.	9/17/2019 8:56 PM
12	Good overall organisation	9/17/2019 8:52 PM
13	The only issue was missing - the direction signs in finish area towards parking lots - the stuff in bike stotage was not informed where P4 is located, for example. So, the direction signs will be appreciated..	9/17/2019 8:51 PM
14	Honestly, organasers should cut most dirt sections in forest.	9/17/2019 8:47 PM
15	Showers for woman outside, no sauna and no marking for that.	9/17/2019 8:36 PM
16	Drinking bottles would be nice to have next year.	9/17/2019 8:22 PM

Q2 Score to the organisational work 10= I am completely satisfied; 0= I am not satisfied at all

Answered: 77 Skipped: 0



ANSWER CHOICES	RESPONSES	
0	0.00%	0
1	0.00%	0
2	1.30%	1
3	0.00%	0
4	0.00%	0
5	0.00%	0
6	0.00%	0
7	2.60%	2
8	16.88%	13

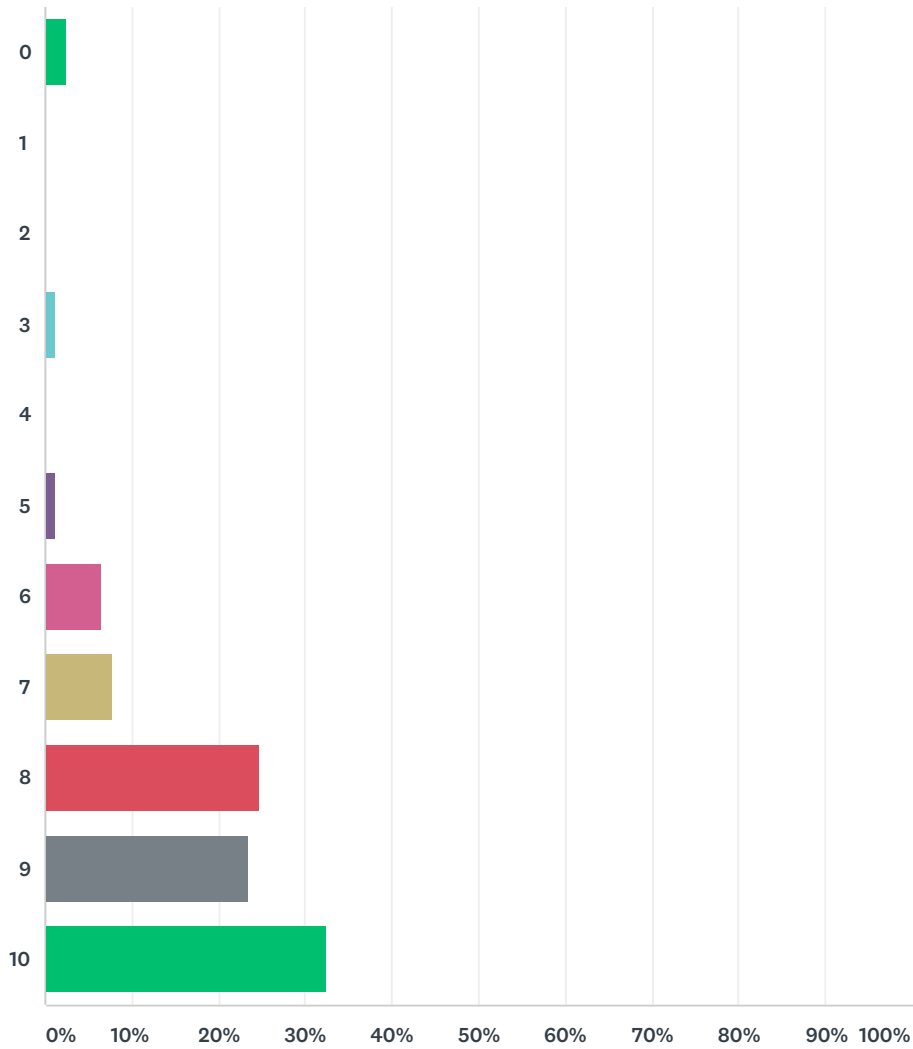
Tartu Rattamaraton 2019 Participant Survey

9	25.97%	20
10	53.25%	41
TOTAL		77

#	COMMENTS	DATE
1	There was a problem with the trucks. Which transported bicycles from Elva to Otepaa for the start of 40 km. It was very cold and it was raining heavily. We did not expect that there would be such a big gap with the trucks. Therefore, they did not prepare warm clothes for such weather conditions. Perhaps for the future, if due to the forecast it is raining, then in the parking lot in Elva you will also need a large tent, as in the dining room at the finish. A distance of 40 km is led by elderly people and children, they are not always ready to sacrifice their health, they need to be taken care of.	9/19/2019 11:36 PM
2	queue at the bicycle wash	9/19/2019 12:41 PM
3	Organised, but after 6h30min ride wait another half hour was a bit to much, and bike washed bad. I	9/18/2019 12:26 AM
4	Best ever	9/17/2019 11:41 PM
5	So nice and smooth so much people in so bad weather conditions	9/17/2019 11:02 PM
6	Great work TM team!	9/17/2019 10:49 PM
7	Remarks for those who organize parking at finish. I could't find parking #3 and nobody helped me for a while.	9/17/2019 10:25 PM
8	Big queues to Bike Wash	9/17/2019 10:13 PM
9	long waited for the truck at the finish, so the bike was taken to the start	9/17/2019 9:17 PM
10	Additional information is needed where the secretariat located. ### When buying parking tickets in the internet, there is no information/explanation in English. We have to guess what we are buying, what option we have chosen.	9/17/2019 8:51 PM
11	Great job!	9/17/2019 8:47 PM
12	Good as usaly	9/17/2019 8:37 PM
13	Perfect communication prior race.	9/17/2019 8:36 PM
14	To less showers	9/17/2019 8:29 PM
15	It would be awesome if there would be a bus Riga - Maraton - Riga	9/17/2019 8:21 PM

Q3 How well were organisers prepared for the extraordinary weather? 10= very well prepared; 0= not prepared at all

Answered: 77 Skipped: 0



ANSWER CHOICES	RESPONSES	
0	2.60%	2
1	0.00%	0
2	0.00%	0
3	1.30%	1
4	0.00%	0
5	1.30%	1
6	6.49%	5
7	7.79%	6
8	24.68%	19

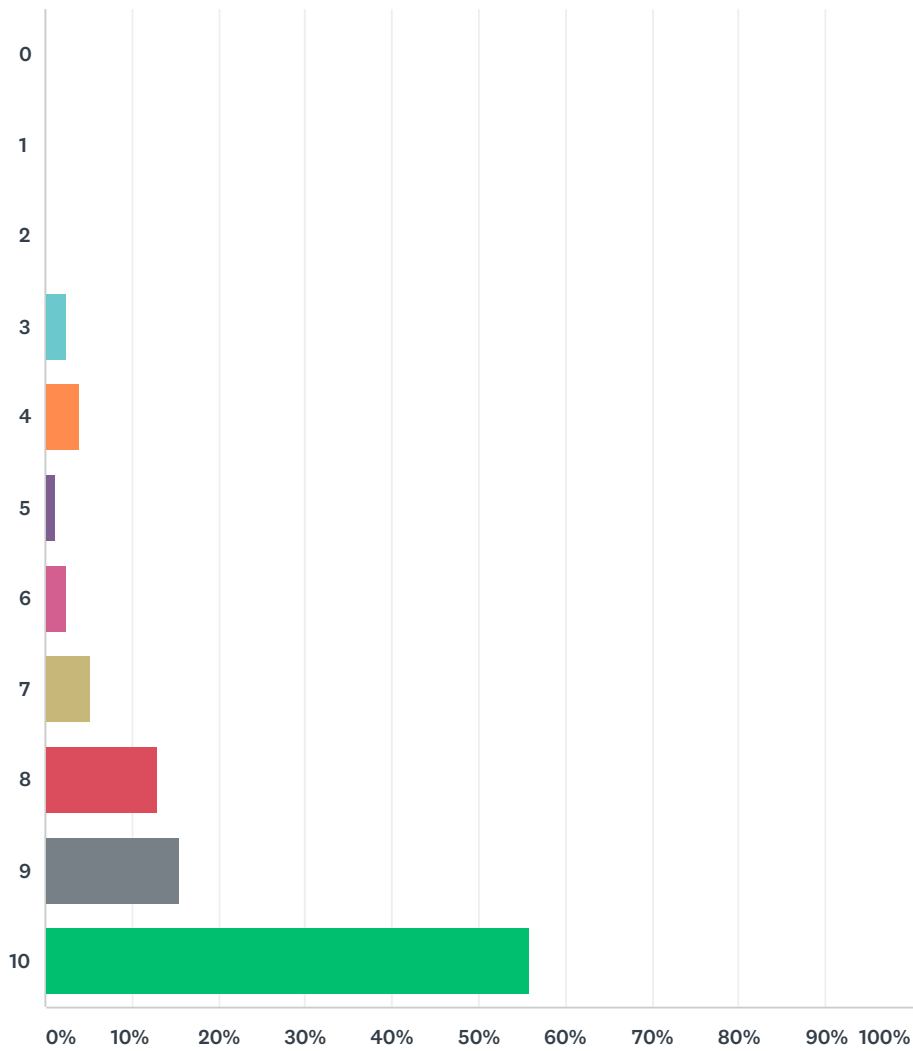
Tartu Rattamaraton 2019 Participant Survey

9	23.38%	18
10	32.47%	25
TOTAL		77

#	COMMENTS	DATE
1	At the starting meadow, we did not experience problems with warm locker rooms, we used warm rooms for ski service, but few people spoke about these rooms.	9/19/2019 11:36 PM
2	there was no normal water shower: only two showers and dressing room without roof!!! Cold water and beer at the finish. But I wanted hot tea and hot beer!!!	9/19/2019 12:05 AM
3	only two warm showers were not enough after finish. i did not notice warm tea as well.	9/18/2019 1:44 PM
4	Showers outdoor	9/17/2019 11:41 PM
5	no presents.. like bottles or other stuff..	9/17/2019 11:39 PM
6	Hot soup on power station was something unforgettable!	9/17/2019 11:02 PM
7	Я надеялся что непроезжабельные участки будут отправлены в объезд	9/17/2019 11:00 PM
8	Maybe finish shower and dressing rooms could be better, but at same time with so many participants that was good!	9/17/2019 10:42 PM
9	Not really.	9/17/2019 10:13 PM
10	Only two showers for about 3000 males?! Just a mockery.	9/17/2019 9:03 PM
11	In such weather it would be nice to have more tents with hot shower	9/17/2019 8:57 PM
12	+for hot tea on sp's but will be great to have more washers on sp's	9/17/2019 8:56 PM
13	2 showers were not enough	9/17/2019 8:52 PM
14	Showers could be inside for women. However I guess the organizers did the all possible what they could. Only small notice - it would be useful to offer warm drinks/tea at feeding zones.	9/17/2019 8:36 PM

Q4 Score to the track 10= I am completely satisfied; 0= I am not satisfied at all

Answered: 77 Skipped: 0



ANSWER CHOICES	RESPONSES	
0	0.00%	0
1	0.00%	0
2	0.00%	0
3	2.60%	2
4	3.90%	3
5	1.30%	1
6	2.60%	2
7	5.19%	4
8	12.99%	10

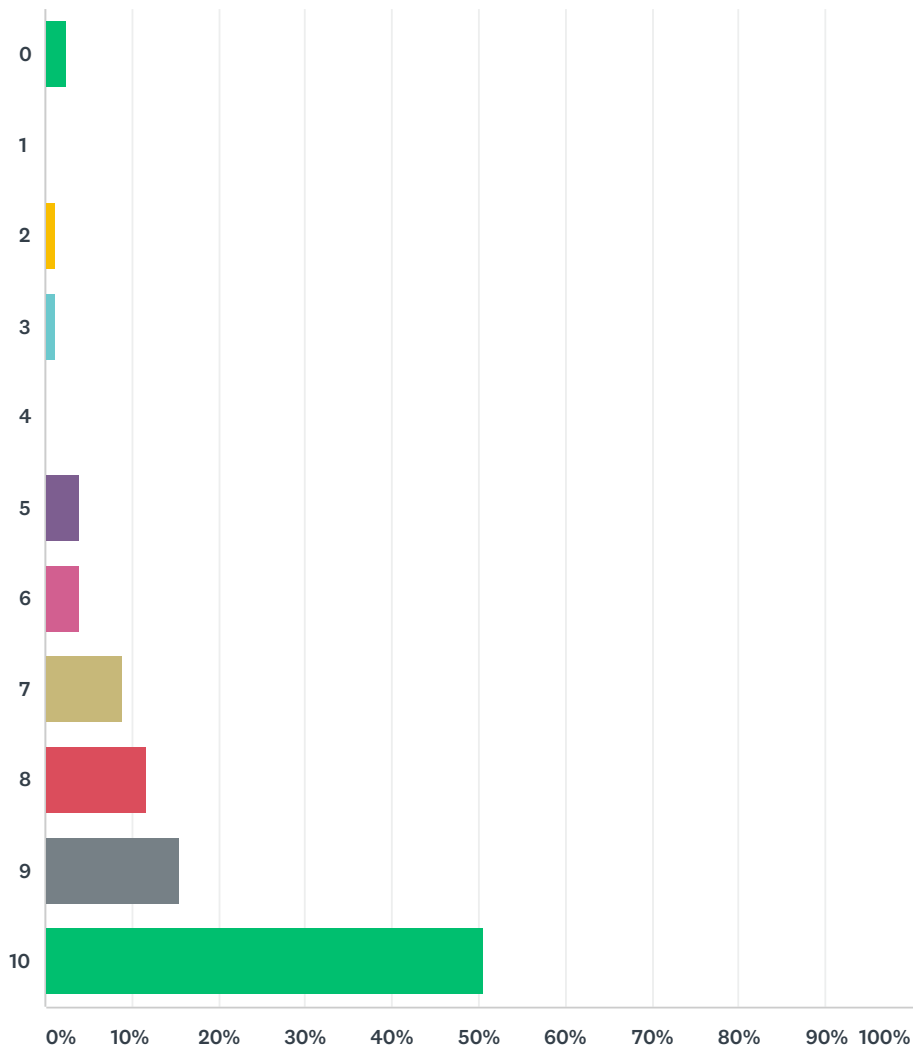
Tartu Rattamaraton 2019 Participant Survey

9	15.58%	12
10	55.84%	43
TOTAL		77

#	COMMENTS	DATE
1	The 40 km track was suitable for me. But I started from the first pocket and I was not affected by the problems experienced by participants starting from distant pockets.	9/19/2019 11:36 PM
2	super	9/17/2019 11:53 PM
3	If there were better weather it would be probably perfect. This time 15km in middle of track killed me	9/17/2019 11:02 PM
4	Не было ничего что могло бы помешать прекрасной гонке, если бы не погода.	9/17/2019 10:41 PM
5	10 because of rain, without it would be 8 - too easy :)	9/17/2019 10:13 PM
6	I like it even more when it's wet and muddy	9/17/2019 9:35 PM
7	Weather gives pluses☺☺	9/17/2019 9:15 PM
8	It is what it is	9/17/2019 8:52 PM
9	Great track for dry conditions, but for wet shoub be little changes	9/17/2019 8:47 PM
10	Satisfied.	9/17/2019 8:36 PM
11	Could have been more forest tracks	9/17/2019 8:33 PM
12	Excellent! Rain, sand, mud... wind...	9/17/2019 8:28 PM
13	found out there are unpushable mud:D	9/17/2019 8:19 PM

Q5 Score to the service points 10= I am completely satisfied; 0= I am not satisfied at all

Answered: 77 Skipped: 0



ANSWER CHOICES	RESPONSES	
0	2.60%	2
1	0.00%	0
2	1.30%	1
3	1.30%	1
4	0.00%	0
5	3.90%	3
6	3.90%	3
7	9.09%	7
8	11.69%	9

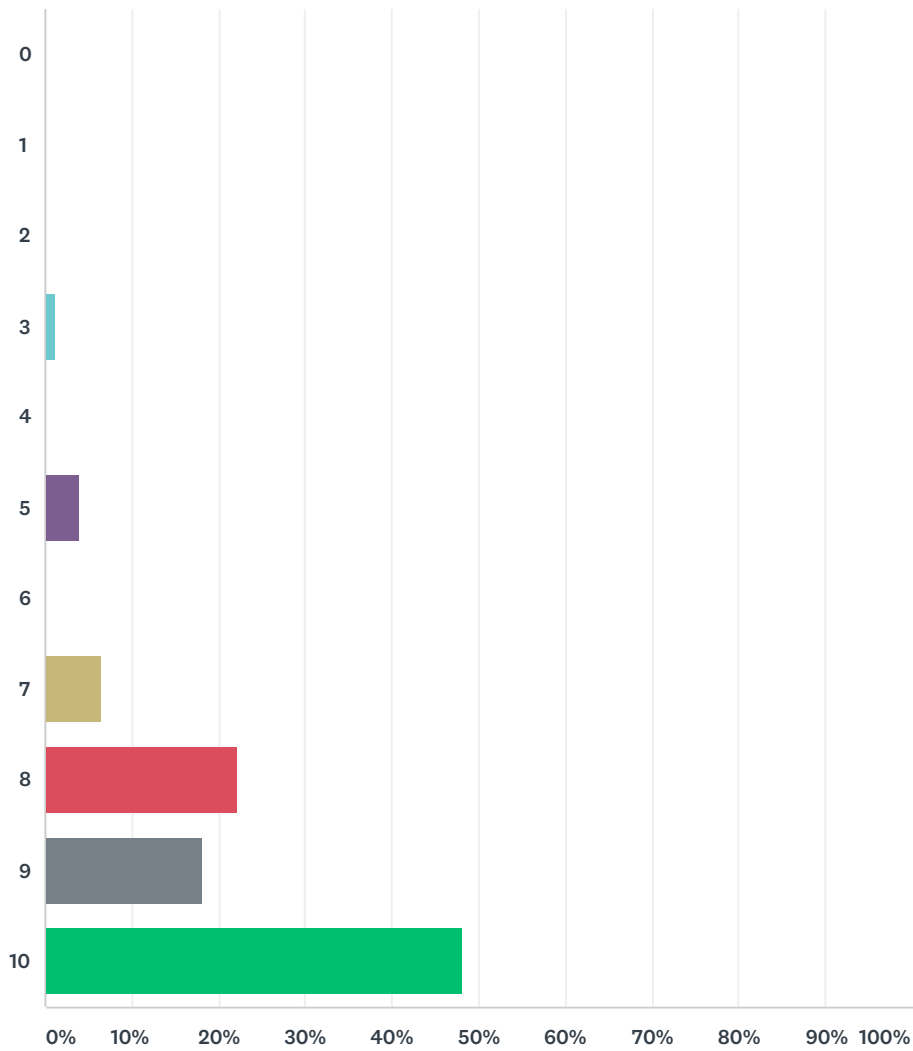
Tartu Rattamaraton 2019 Participant Survey

9	15.58%	12
10	50.65%	39
TOTAL		77

#	COMMENTS	DATE
1	I did not use power points, so I can not judge the work of staff. But I noticed that the assortment of food products has become much poorer than in previous years.	9/19/2019 11:36 PM
2	I dont use it :)	9/19/2019 12:16 PM
3	did not use	9/18/2019 1:44 PM
4	dont know, newer used	9/18/2019 12:25 AM
5	не было фляг с изотоником после 50 км	9/17/2019 11:00 PM
6	Clean drnking bottles were missing, but we knew there was problem	9/17/2019 10:49 PM
7	Точками сервиса воспользовался один раз. Сервисмены говорят по-русски, это прекрасно. Был свидетелем ситуации, когда специалисты на квадроцикле отказались остановиться накачать колесо. Насос у них был, но не было времени с их слов	9/17/2019 10:41 PM
8	Did not used.	9/17/2019 10:13 PM
9	I want hot drink	9/17/2019 9:39 PM
10	Some hot food/drinks could be availble taking into account harsh weather conditions	9/17/2019 9:35 PM
11	Cold drinks at such weather is too bad.	9/17/2019 9:03 PM
12	It would be nice to be able to get snacks/cookies without stopping by the desk	9/17/2019 8:57 PM
13	Was rescued by tech support, was given quick link to make chain in place, race was over but able to reach finish line	9/17/2019 8:52 PM
14	Respect for all people at the service points	9/17/2019 8:47 PM
15	Banana could be in bigger pieces, good that was possible to fill botle.	9/17/2019 8:37 PM
16	Could have warm drinks/tea there.	9/17/2019 8:36 PM
17	warm drink would be excellent for weather condition like last sunday	9/17/2019 8:29 PM
18	Havent had a chance to check them out :)	9/17/2019 8:22 PM

Q6 Score to the services in start and finish 10= I am completely satisfied;
0= I am not satisfied at all

Answered: 77 Skipped: 0



ANSWER CHOICES	RESPONSES	
0	0.00%	0
1	0.00%	0
2	0.00%	0
3	1.30%	1
4	0.00%	0
5	3.90%	3
6	0.00%	0
7	6.49%	5
8	22.08%	17

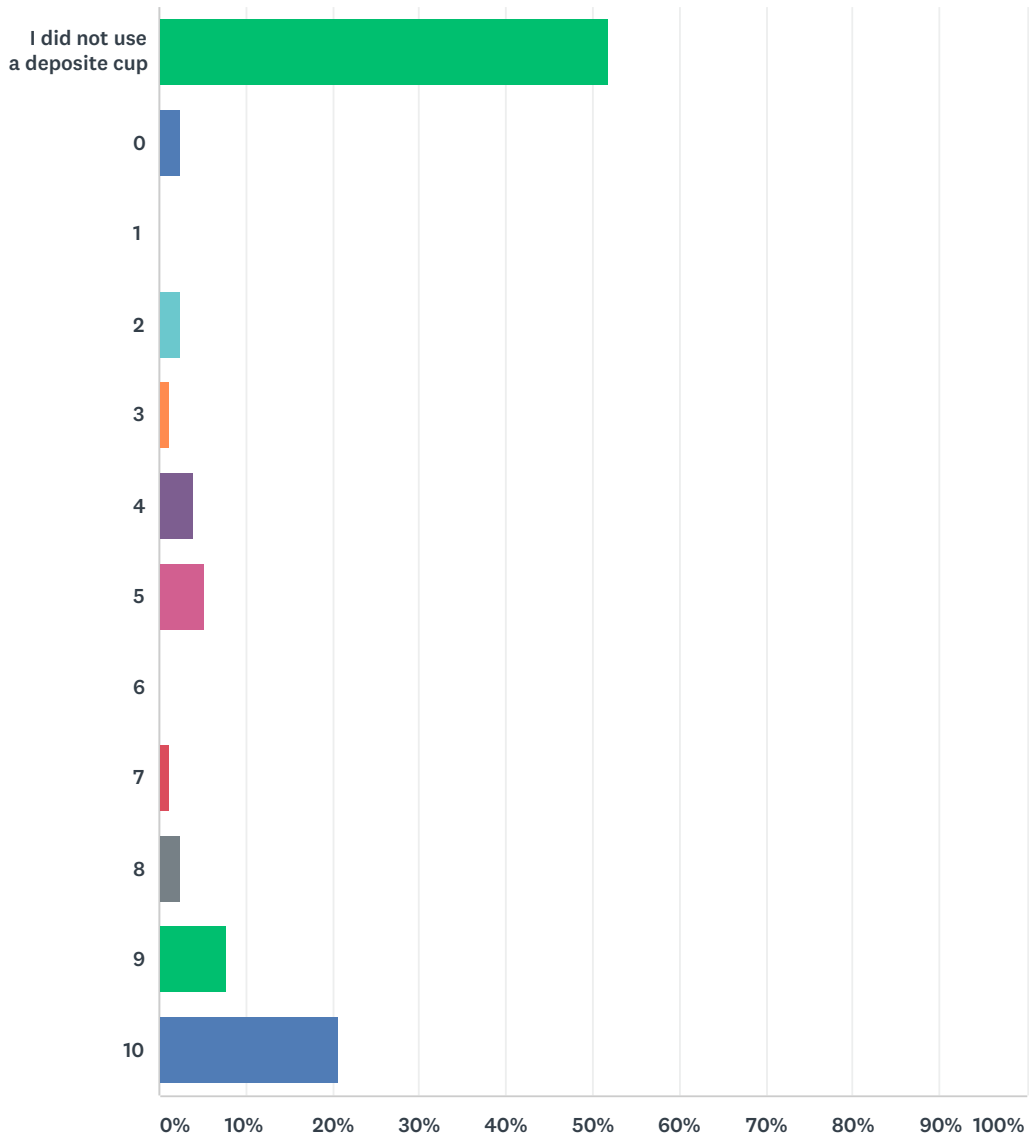
Tartu Rattamaraton 2019 Participant Survey

9	18.18%	14
10	48.05%	37
TOTAL		77

#	COMMENTS	DATE
1	At the start and finish, everything was standard. Perhaps at the finish it became less festive, probably it happened because of the lack of marathon status. Previously, the marathon was organized more grandly.	9/19/2019 11:36 PM
2	see comments for 3	9/19/2019 12:05 AM
3	did not use	9/18/2019 1:44 PM
4	I have no opinion,didn't see much. Came 10 mins before start, finish area left after bike wash. Hoping to see nexr year properly.	9/18/2019 12:26 AM
5	Very long queues for washing	9/17/2019 11:02 PM
6	(-) Big que for washing bycilces, no roof near the showers to get dressed/undressed (+) Roof in feeding area	9/17/2019 9:35 PM
7	Cold drinks at such weather is too bad.	9/17/2019 9:03 PM
8	Good as always	9/17/2019 8:52 PM
9	Direction signs towards parking lots are needed.	9/17/2019 8:51 PM
10	Longer wait at the start to confirm my race number; showers outside as mentioned before. But great bike wash.	9/17/2019 8:36 PM
11	no water or isotonic drinks at the start	9/17/2019 8:29 PM

Q7 Score to the deposite cups used in the finish catering 10= I am completely satisfied; 0= I am not satisfied at all

Answered: 77 Skipped: 0



ANSWER CHOICES	RESPONSES	
I did not use a deposite cup	51.95%	40
0	2.60%	2
1	0.00%	0
2	2.60%	2
3	1.30%	1
4	3.90%	3
5	5.19%	4

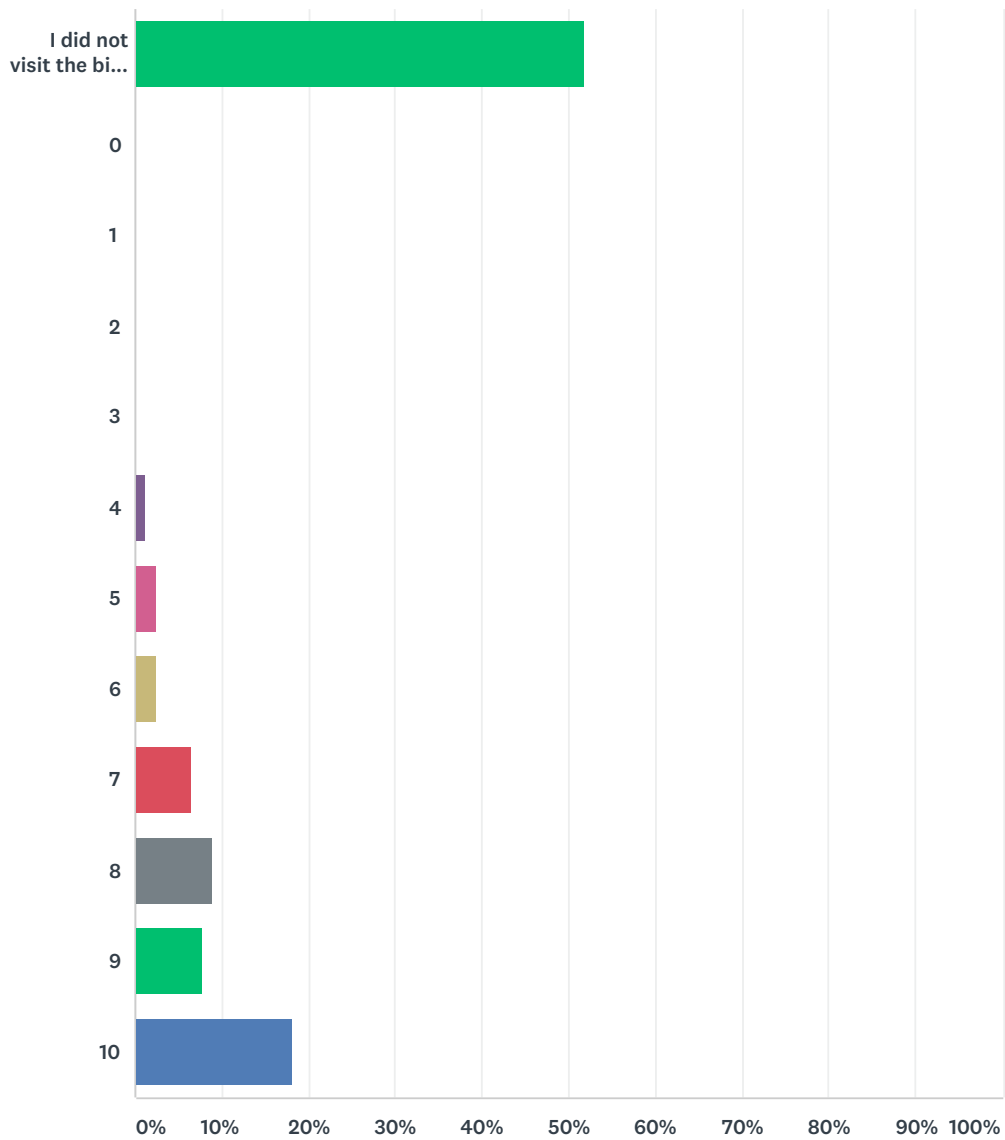
Tartu Rattamaraton 2019 Participant Survey

6	0.00%	0
7	1.30%	1
8	2.60%	2
9	7.79%	6
10	20.78%	16
TOTAL		77

#	COMMENTS	DATE
1	It was raining and I was not thirsty. A cold drink was poured into plastic cups, I froze and I wanted a hot drink.	9/19/2019 11:36 PM
2	Did not use but I like green being Idea	9/17/2019 11:02 PM
3	Should be some transition period for such a change, cause this year with such a bad and cold weather, after 40min in bike wash que, you can't get warm drink, cause you don't have cash in your hands. I'm ready to pay 5 Eur bigger starting fee, but get a warm drink in the end.	9/17/2019 9:10 PM
4	Definitely strange idea. I do not have 2 euros in my pocket and need to drink my tea standing next to the table.	9/17/2019 8:56 PM
5	Didnt used, didnt eat at finish, was too cold to think about food, but not happy about deposit	9/17/2019 8:52 PM
6	Good initiative, however did not use.	9/17/2019 8:36 PM
7	Excellent idea	9/17/2019 8:29 PM

Q8 Score to the bike expo held on the ice skating rink in Lõunakeskus10= I am completely satisfied; 0= I am not satisfied at all

Answered: 77 Skipped: 0



ANSWER CHOICES	RESPONSES	
I did not visit the bike expo	51.95%	40
0	0.00%	0
1	0.00%	0
2	0.00%	0
3	0.00%	0
4	1.30%	1
5	2.60%	2

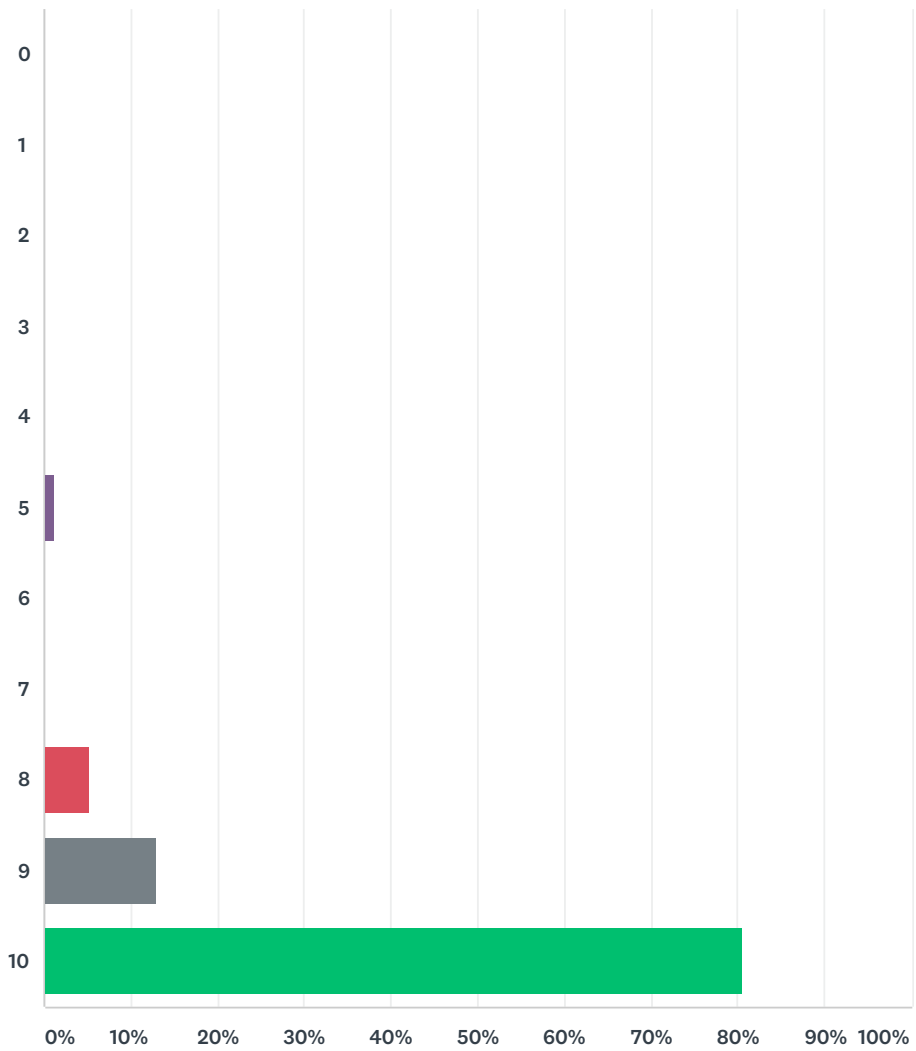
Tartu Rattamaraton 2019 Participant Survey

6	2.60%	2
7	6.49%	5
8	9.09%	7
9	7.79%	6
10	18.18%	14
TOTAL		77

#	COMMENTS	DATE
1	It was fun. But I just took the starter pack and left to get ready for the start.	9/19/2019 11:36 PM
2	very small selection of bicycle parts	9/19/2019 12:05 AM
3	we came there at 19-30 on 14th and it was closed already. Please extend working hours on the day before the race	9/18/2019 11:10 PM
4	Bought all necessary stuff to prepare for the race	9/17/2019 9:35 PM
5	I would like to see more sellers on expo. And may be more discounts -)	9/17/2019 8:56 PM
6	Price too high for gear etc	9/17/2019 8:52 PM
7	Horrible pasta without any party :D	9/17/2019 8:21 PM

Q9 Score to the medals 10= I am completely satisfied; 0= I am not satisfied at all

Answered: 77 Skipped: 0



ANSWER CHOICES	RESPONSES	
0	0.00%	0
1	0.00%	0
2	0.00%	0
3	0.00%	0
4	0.00%	0
5	1.30%	1
6	0.00%	0
7	0.00%	0
8	5.19%	4

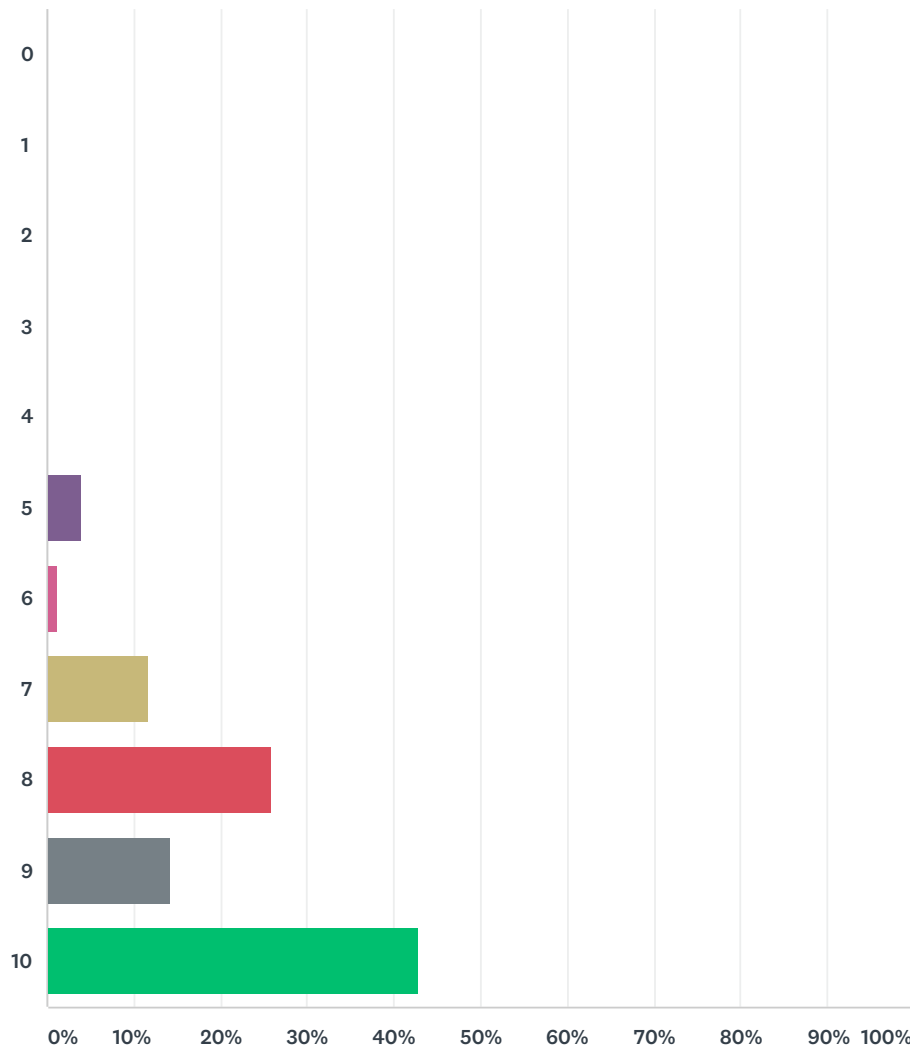
Tartu Rattamaraton 2019 Participant Survey

9	12.99%	10
10	80.52%	62
TOTAL		77

#	COMMENTS	DATE
1	The medal is original, thanks!	9/19/2019 11:36 PM
2	Very nice, i love it!!!	9/18/2019 5:43 PM
3	Maybe too large. Material economy = save nature !	9/18/2019 12:04 PM
4	Love it!	9/18/2019 12:26 AM
5	best	9/17/2019 11:53 PM
6	Actually if it is not gold for first place, then it is not so important	9/17/2019 11:02 PM
7	Super nice	9/17/2019 10:42 PM
8	Прекрасные медали.	9/17/2019 10:41 PM
9	Medals are cool. :)	9/17/2019 10:13 PM
10	Very nice medal. I liked very much. Only other side of medal should be only one distance 89km or 41km	9/17/2019 9:40 PM
11	amazing new design!	9/17/2019 8:56 PM
12	!!!	9/17/2019 8:47 PM
13	Very nice medal.	9/17/2019 8:36 PM
14	Very very nice	9/17/2019 8:29 PM

Q10 Is the event quality in balance with the participation fee? 10= yes, it is; 0= no, it is not at all

Answered: 77 Skipped: 0



ANSWER CHOICES	RESPONSES	
0	0.00%	0
1	0.00%	0
2	0.00%	0
3	0.00%	0
4	0.00%	0
5	3.90%	3
6	1.30%	1
7	11.69%	9
8	25.97%	20

Tartu Rattamaraton 2019 Participant Survey

9	14.29%	11
10	42.86%	33
TOTAL		77

#	COMMENTS	DATE
1	I pay the entry fee during the first wave of registration. This does not bother me.	9/19/2019 11:36 PM
2	food can be better	9/18/2019 12:25 AM
3	wantedbto get bottles :)))	9/17/2019 11:39 PM
4	Ранее было больше вещей, которые можно было оставить в качестве сувенира. Сейчас этого нет по экологическим соображениям	9/17/2019 10:41 PM
5	I would say price is a little bit higher, in Riga for example MTB marathons cost 19 EUR.	9/17/2019 10:13 PM
6	For this price i would expect no more extra fees, for buses, parking etc	9/17/2019 8:52 PM
7	Last minute registration price would be too expensive. Discounts to children below 18 are excellent!	9/17/2019 8:51 PM
8	I used gratis fee.	9/17/2019 8:36 PM

Q20 General feedback about the event:

Answered: 63 Skipped: 14

#	RESPONSES	DATE
1	Super event!!!	9/23/2019 11:26 AM
2	Excellent organization!	9/22/2019 2:11 AM
3	what didn't kill me made me stronger))	9/21/2019 3:31 PM
4	thank you for giving the taste for life	9/21/2019 1:51 AM
5	Great event, great mud race	9/20/2019 8:57 PM
6	I wrote general reviews in each paragraph. One thing I can say. This is a good marathon, I love him and instilled a love for him to my son. I drove 15 times already, since 2005 I have not missed a single marathon! For the last 4 years I have been participating with my son, he is 10 more but he already understands all the excitement of this marathon. Next year we'll come for a silver badge for him! Also, over 15 years I invited about a hundred people from Russia to this marathon. This year 18 people came with me, of which 10 people took part. Last question. Why is the incentive souvenir not provided for the 15th marathon?)))	9/19/2019 11:36 PM
7	All is well, but long waited for the truck to transport the bike from the finish to the start.	9/19/2019 12:25 PM
8	My first rice. Im proud, I did it. Good job.	9/19/2019 12:16 PM
9	Очень хорошая гонка. Но организация душа на финише - это просто ужас. Под дождем без крыши передеваться и мерзнуть в очереди к двум душам!!! Очень сильно ваша гонка отличалась от других наличием бутылок на пунктах питания - в этот раз вы их отменили - очень плохо.	9/19/2019 12:05 AM
10	If dry conditions need more technical trails	9/18/2019 6:20 PM
11	I really enjoyed the event ... even with such weather conditions :) I recommend it to my friends!	9/18/2019 5:43 PM
12	Overall good event	9/18/2019 4:46 PM
13	I really like your event and organization,	9/18/2019 3:23 PM
14	overall ok. weather conditions were close to extreeme, but this is not organisers fault:)	9/18/2019 1:44 PM
15	Super	9/18/2019 1:14 PM
16	FANTASTIC!!! Cant wait 2020	9/18/2019 12:22 PM
17	It wass tuff! But it was ok ! :)	9/18/2019 12:04 PM
18	Super!	9/18/2019 1:26 AM
19	Everything was perfect! Thanks for your great job!	9/18/2019 12:55 AM
20	Well done!Thanks for the tea ,after race it was very good.	9/18/2019 12:28 AM
21	I wish I could see more, didn't had chance to see start or finish areas. But overall was realy beautiful track (on sunny and dry days). Servise points not too long from each other. Couldn't understand why people love it cucumber so much :) lot of emergency, and guys picking up broken bikes. Really well organised. Thank you, and continue doing it at the same level, or even better. ☺	9/18/2019 12:26 AM
22	everything was great , super 100% ☺	9/18/2019 12:25 AM
23	Thank you Tired but happy at the end Maybe Nexus year if it ls sure that itdoes not rain	9/18/2019 12:10 AM
24	2020 I will take part in Tartu Maraton again	9/17/2019 11:53 PM
25	Awesome race. Want it one more time in dry conditions and from first group.	9/17/2019 11:41 PM
26	wonderful event	9/17/2019 11:36 PM

Tartu Rattamaraton 2019 Participant Survey

27	All was good, but as the first time participant very disapointed with ranking in the back and after finish some services were not clearly visible/available. Basically it should be explained about leaving goods, bike, showers and etc. Anyway good event, 8 out of 10 at this weather is very good!	9/17/2019 11:29 PM
28	It was a little bit cold, but good experiance	9/17/2019 11:28 PM
29	very good	9/17/2019 11:18 PM
30	Very good,Liked it.	9/17/2019 11:02 PM
31	Well done Estonia! But I still hate this ride because I got health problems, bike has to be seriously repaired, but I cannot blame you for that. Just emotions	9/17/2019 11:02 PM
32	с трудом выехал из шести часов, один из самых тяжелых марафонов за последние 10 лет в которых я участвовал, тормозных колодок хватило на 30 км остальную часть дистанции я ехал без тормозов. Трансмиссию у велосипеда придется всю поменять!	9/17/2019 11:00 PM
33	Thank you ! :)	9/17/2019 10:49 PM
34	I like it!	9/17/2019 10:42 PM
35	Это было прекрасное испытание. Первый, столь длинный марафон для меня. Прекрасный рельеф, уверен он проезжается быстрее чем за шесть с половиной часов. В одном из мест я счистил грязь с велосипеда, взвалил его себе на плечи и шел пешком около двух километров. Я находился в состоянии депрессии перед стартом... но во время гонки я ощутил что живу. Я живой. Спасибо. Я обязательно приеду еще. И еще. И еще раз	9/17/2019 10:41 PM
36	You are the best! Awesome event as all your organized ones!	9/17/2019 10:25 PM
37	It was my first 89km marathon. Weather was no good but anyway I enjoyed event. Next year I will go again :)	9/17/2019 9:40 PM
38	It was great event, but weather wasn't so nice and hot. It was very rainy and cold day.	9/17/2019 9:39 PM
39	I enjoyed the event. Extreme weather made this event even more memorizable for me)))	9/17/2019 9:35 PM
40	I like this event and i'm 100% sure that i ride next year.	9/17/2019 9:15 PM
41	Very good, as it is already 14 years, while I'm participating.	9/17/2019 9:10 PM
42	Better shower, hot drinks, and the event would be perfect.	9/17/2019 9:03 PM
43	Nice race but very costly in after-race bike repairs. Water with fine sand is very destructive combination. Bike is totally ruined. If similar weather forecast will be next year, I'll skip the event.	9/17/2019 9:02 PM
44	Great events, definitely come to TRM and TRR next year. Thank you, team!	9/17/2019 8:56 PM
45	This was my first Tartu rattamarathon, but I liked it very much. It was a fight for myself. Open points every 10 km, perfect! I will certainly participate next year, hopefully the wheather will be better to enjoy the forest air not dirt! :)	9/17/2019 8:53 PM
46	Its nice big event. But there some issues, just becouse start and finish line is in different places, logistic would be more simple if distance between start and finish would be 1-5km	9/17/2019 8:52 PM
47	It was excellent, the best MTB I ever had.	9/17/2019 8:51 PM
48	Keep going. It is always pleasure to return and participate in Tartu Rattamaraton. I like that each year track is same and I can compare my result with previous years results.	9/17/2019 8:49 PM
49	Enjoyed the event very much. I was not so good prepared for the weather as the organization but it was a very nice yearly MTB event. Next year new chances and hopefully a little better weather.	9/17/2019 8:47 PM
50	An event to which I want to return again and again, thank you.	9/17/2019 8:47 PM
51	Was good except rain	9/17/2019 8:43 PM
52	Best MTB event in this side of Baltic see	9/17/2019 8:37 PM
53	Great event, always pleasure to take part in it.	9/17/2019 8:36 PM
54	supper!!!	9/17/2019 8:35 PM
55	Very impressive and large scale event. Extremely satisfied despite the horrible weather. Up to this moment, it is the most memorable event for me	9/17/2019 8:33 PM
56	One of the best event this year.	9/17/2019 8:30 PM

Tartu Rattamaraton 2019 Participant Survey

57	Great event. We would like to have such event in Lithuania. Good luck and keep developing it!!!	9/17/2019 8:29 PM
58	One of the toughest...	9/17/2019 8:28 PM
59	.	9/17/2019 8:24 PM
60	Awesome! Waiting for the next one!	9/17/2019 8:22 PM
61	First time, and it was amazingly dirty and fun	9/17/2019 8:21 PM
62	Good competition, well organised.	9/17/2019 8:20 PM
63	Great adventure	9/17/2019 8:19 PM