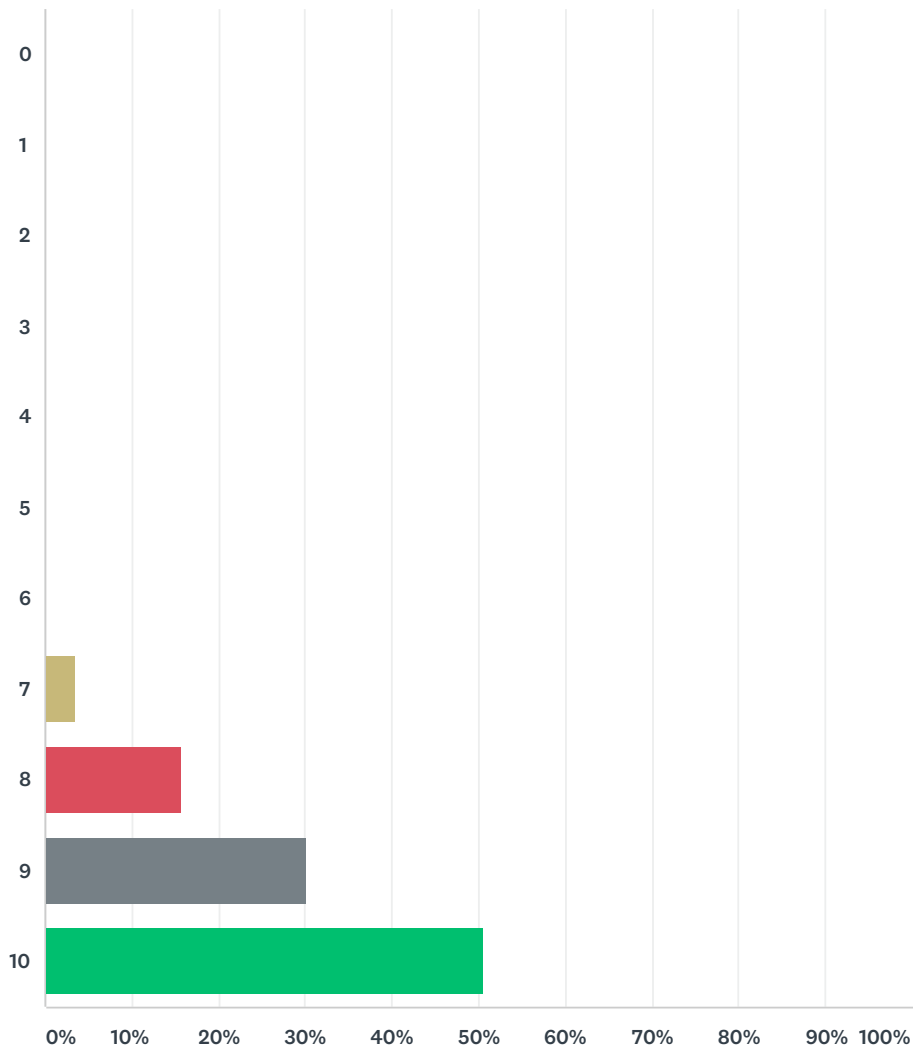


Q1 General score to Tartu Rattaralli 2019
10= I am completely satisfied with the event; 0= I am not satisfied at all

Answered: 83 Skipped: 0



ANSWER CHOICES	RESPONSES	
0	0.00%	0
1	0.00%	0
2	0.00%	0
3	0.00%	0
4	0.00%	0
5	0.00%	0
6	0.00%	0
7	3.61%	3
8	15.66%	13

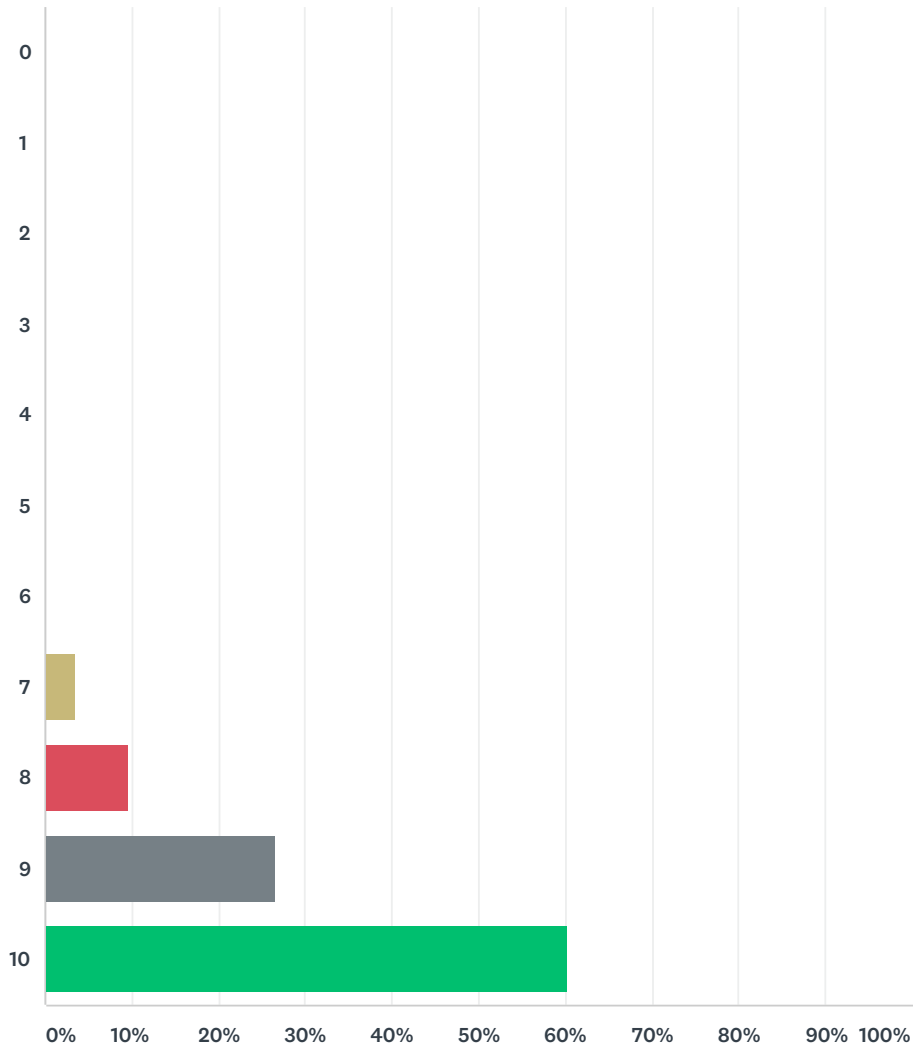
Tartu Rattaralli 2019 Participant Survey

9	30.12%	25
10	50.60%	42
TOTAL		83

#	COMMENTS	DATE
1	I like it :)	5/29/2019 7:48 PM
2	No usefull gits like botels and so on	5/29/2019 1:20 PM
3	I am only disappointed on my riding...	5/29/2019 8:52 AM
4	You can't do anything for the weather...	5/29/2019 6:38 AM
5	□□□	5/28/2019 9:58 PM
6	Very well organized	5/28/2019 9:37 PM
7	Thank you for this wonderful race. See you next year!	5/28/2019 8:38 PM
8	On defective parts of the road for 30 - 40 m. It is desirable to put a yellow marking about the obstacles. You do not always have time to accurately track the distance and in a large group it is difficult to orient before an obstacle.	5/28/2019 8:04 PM
9	No vegan options at catering	5/28/2019 8:04 PM
10	Rain is only thing that doesn't allow to call this event perfect :) Thanks guys!	5/28/2019 7:35 PM
11	This was my first time but also first bike event ever, so i dont have any other events to compare.	5/28/2019 7:08 PM
12	Gravel section :/	5/28/2019 6:31 PM
13	hea uul	5/28/2019 6:08 PM
14	was a bit nervous about the gravel part of the route and it would better when you give us plastic bottles with water and isotonic, hope next year we could grab it on a feed points again	5/28/2019 5:37 PM
15	Well organized race, nice atmosphere, good course	5/28/2019 5:17 PM

Q2 Score to the organisational work 10= I am completely satisfied; 0= I am not satisfied at all

Answered: 83 Skipped: 0



ANSWER CHOICES	RESPONSES	
0	0.00%	0
1	0.00%	0
2	0.00%	0
3	0.00%	0
4	0.00%	0
5	0.00%	0
6	0.00%	0
7	3.61%	3
8	9.64%	8

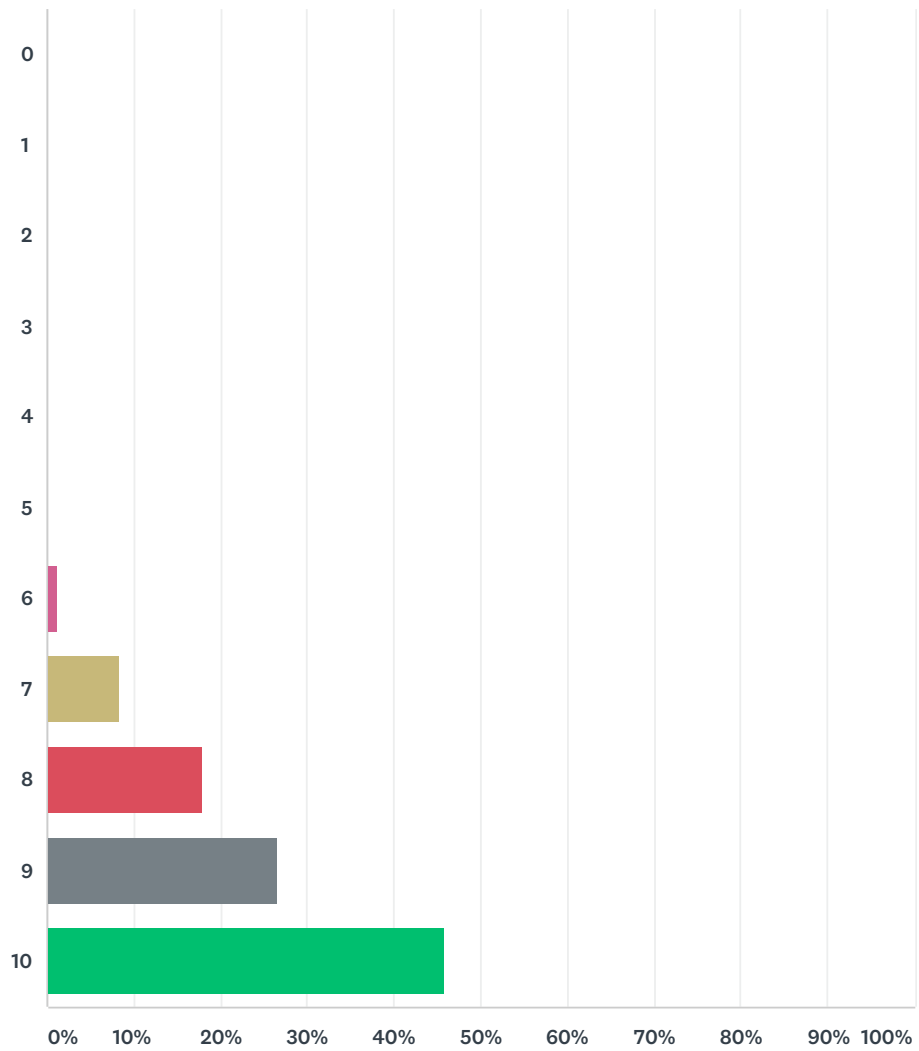
Tartu Rattaralli 2019 Participant Survey

9	26.51%	22
10	60.24%	50
TOTAL		83

#	COMMENTS	DATE
1	everything went like Swiss clock.	5/29/2019 8:52 AM
2	All my questions were answered, the whole organisation was easy to understand	5/28/2019 5:17 PM

Q3 Score to the track 10= I am completely satisfied; 0= I am not satisfied at all

Answered: 83 Skipped: 0



ANSWER CHOICES	RESPONSES	
0	0.00%	0
1	0.00%	0
2	0.00%	0
3	0.00%	0
4	0.00%	0
5	0.00%	0
6	1.20%	1
7	8.43%	7
8	18.07%	15

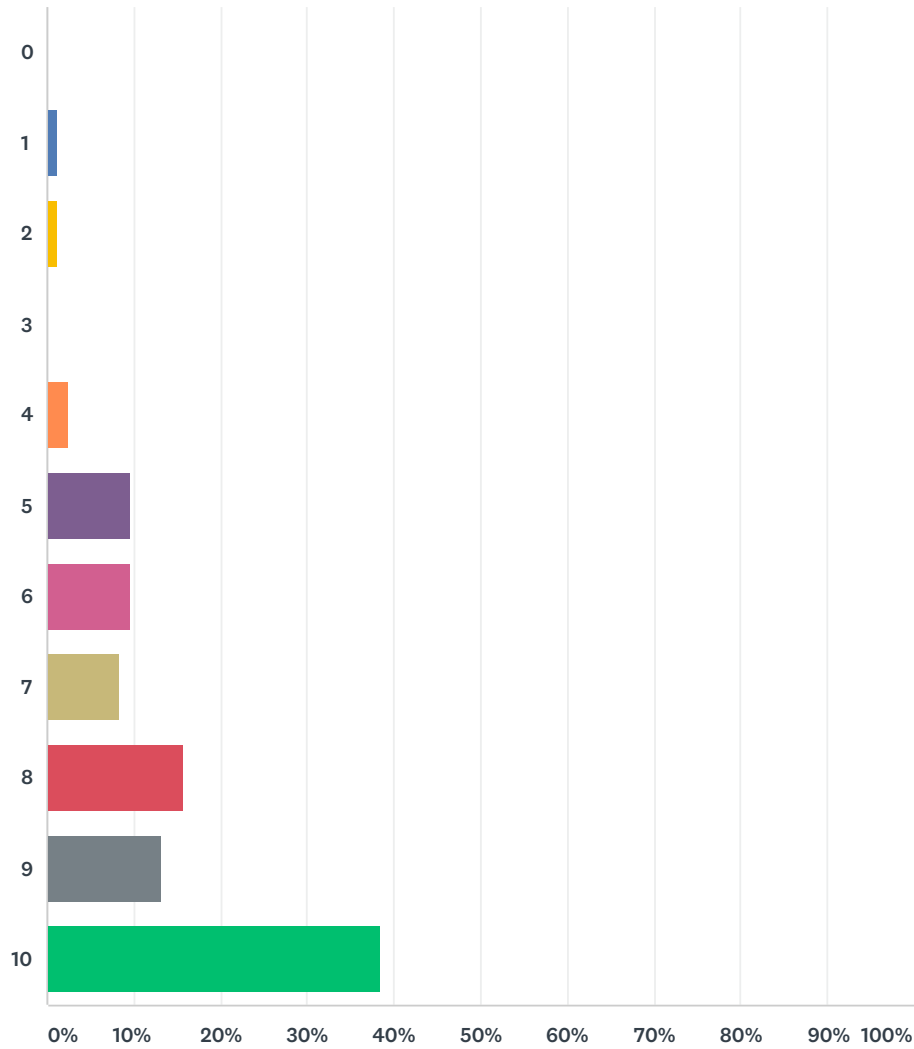
Tartu Rattaralli 2019 Participant Survey

9	26.51%	22
10	45.78%	38
TOTAL		83

#	COMMENTS	DATE
1	Gravel place was very dangerous	5/29/2019 7:39 PM
2	Earlier, with Otepaa included in the route, the race was more interesting and picturesque!	5/29/2019 5:45 PM
3	Too much corners	5/29/2019 1:20 PM
4	Track was beautiful and 124 km distance was not too long.	5/29/2019 6:38 AM
5	unfinished road constructions ☐	5/28/2019 10:10 PM
6	Compared to Latvian roads that was heaven:)	5/28/2019 9:05 PM
7	Like this year more than previous	5/28/2019 8:38 PM
8	On defective parts of the road for 30 - 40 m. It is desirable to put a yellow marking about the obstacles. You do not always have time to accurately track the distance and in a large group it is difficult to orient before an obstacle.	5/28/2019 8:04 PM
9	Those 135km were more epic	5/28/2019 7:35 PM
10	Course was good but gravel with raceskin tyres do not work very well.	5/28/2019 7:08 PM
11	I would like to ride more hills in Otepää, like it was in the last year.	5/28/2019 6:57 PM
12	Gravel section :/	5/28/2019 6:31 PM
13	Past course was more interesting with road next to lake and steeper climbs.	5/28/2019 5:46 PM
14	it was a better that last year but somewhere it was dangerous with the railway crossings and gravel. and I suppose that 135km is way better than 124 :) I also think you could make 3 distances: 56, ~100 and more than 135 km. cause some people want to ride long distance, but not 56, and a real professionals want to ride more than 135	5/28/2019 5:37 PM
15	The short gravel track was not a nice experience, however it didn't affect the overall pleasure	5/28/2019 5:17 PM
16	Little roadworks was challenging. Best course at rattaralli of my history	5/28/2019 5:13 PM
17	Last rail crossing needs covers. Very dangerous.	5/28/2019 5:09 PM

Q4 Score to the service points 10= I am completely satisfied; 0= I am not satisfied at all

Answered: 83 Skipped: 0



ANSWER CHOICES	RESPONSES	
0	0.00%	0
1	1.20%	1
2	1.20%	1
3	0.00%	0
4	2.41%	2
5	9.64%	8
6	9.64%	8
7	8.43%	7
8	15.66%	13

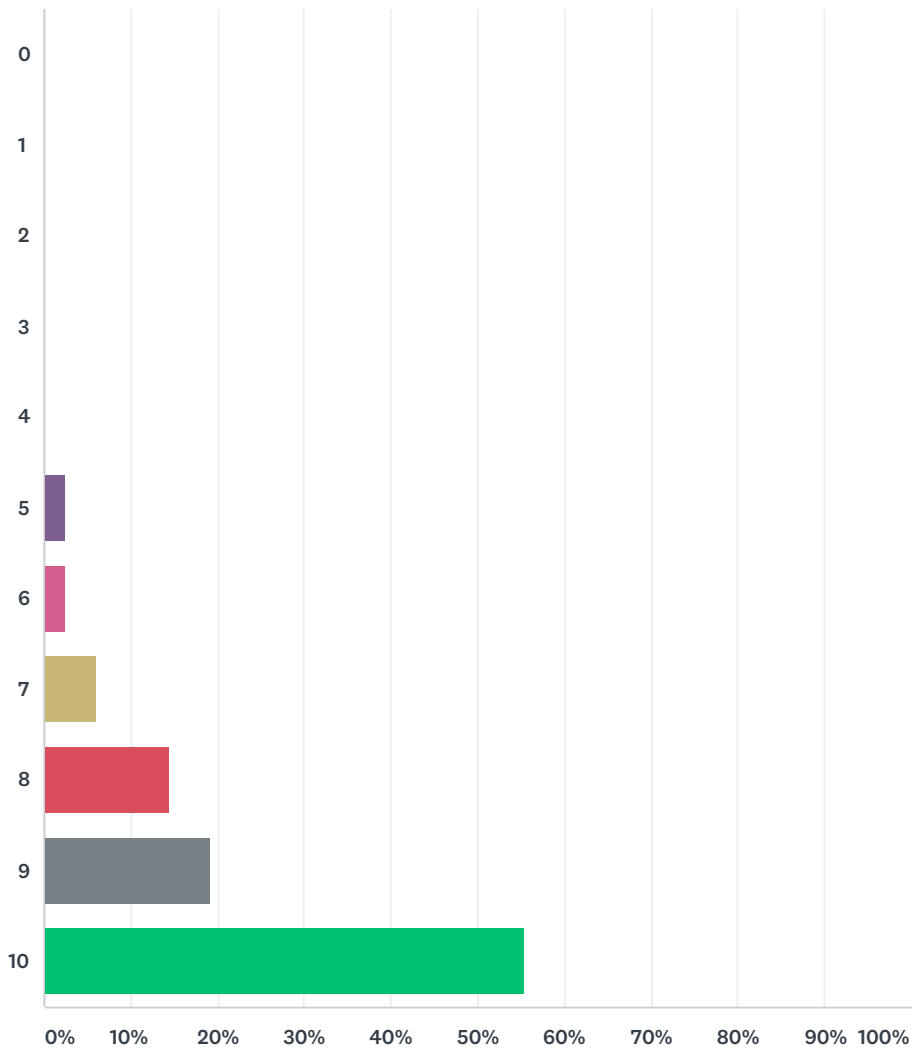
Tartu Rattaralli 2019 Participant Survey

9	13.25%	11
10	38.55%	32
TOTAL		83

#	COMMENTS	DATE
1	Могу оценить лишь по рассказам. Сам не использовал	5/31/2019 11:27 AM
2	drinks in bottles back	5/31/2019 8:30 AM
3	I dont know, I didnt use them	5/30/2019 8:41 PM
4	Just reduced one point because of drinking botle problems this year.	5/30/2019 9:44 AM
5	there were no bottles of drink	5/29/2019 8:17 PM
6	Water and isotonic in glasses this year! Need to stop to take it!	5/29/2019 7:39 PM
7	I have never used this time, because there was no time in the race, but I am sure that everything is at the highest level!)	5/29/2019 5:45 PM
8	It will be useful to get servicemen on the top of Riia street, on the circle. I clime up and recognize bike problem. There was not one to help me. I lost prox 5- 10. minutes, I become stressful.	5/29/2019 2:55 PM
9	bottels better, glass no chance to take	5/29/2019 1:20 PM
10	The bottles...but the weather was not warm, so my two bottles were enough.	5/29/2019 8:52 AM
11	I didn't stop in service points	5/29/2019 6:38 AM
12	Not so good without bottles	5/28/2019 8:38 PM
13	soft cup can not take no spilling water :-)	5/28/2019 8:04 PM
14	No bottles made feeding points useless	5/28/2019 8:04 PM
15	No use of water and drinks, if it's delivered in soft plastic glasses. Hard to take it even cycling slowly	5/28/2019 7:35 PM
16	Staff on the servicepoint was really glad and friendly. Atmosphere in points was great.	5/28/2019 7:08 PM
17	It is better to use bottles	5/28/2019 6:41 PM
18	I did not use them. For me it was to difficult to take the cup on the go	5/28/2019 5:57 PM
19	I got puncture and I didn't see any service point with pump available and spare bottles instead of cups would be great benefit.	5/28/2019 5:46 PM
20	I didn't use the service points, no judgement	5/28/2019 5:17 PM
21	No bottles :(cannot get drink when you riding fast.	5/28/2019 5:16 PM
22	This time I do not use	5/28/2019 5:15 PM
23	No bottles	5/28/2019 5:09 PM

Q5 Score to the services in start and finish 10= I am completely satisfied;
0= I am not satisfied at all

Answered: 83 Skipped: 0



ANSWER CHOICES	RESPONSES	
0	0.00%	0
1	0.00%	0
2	0.00%	0
3	0.00%	0
4	0.00%	0
5	2.41%	2
6	2.41%	2
7	6.02%	5
8	14.46%	12

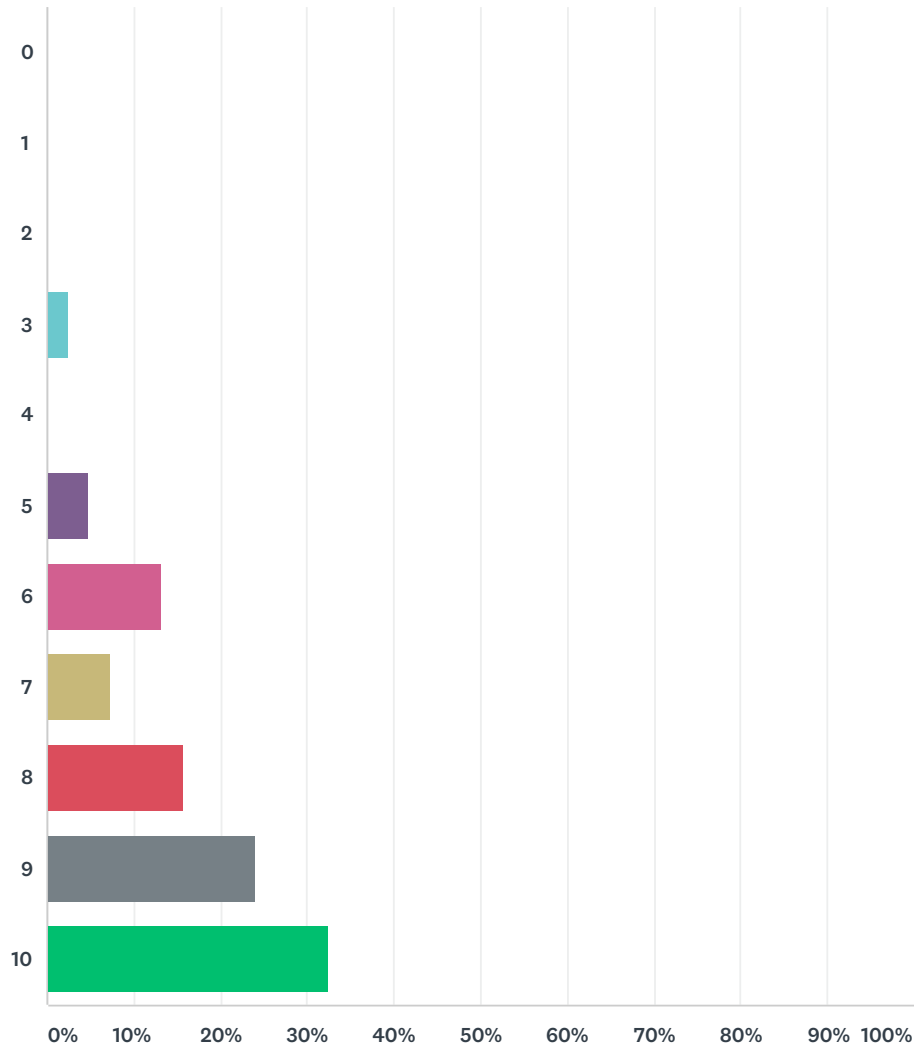
Tartu Rattaralli 2019 Participant Survey

9	19.28%	16
10	55.42%	46
TOTAL		83

#	COMMENTS	DATE
1	After the finish, I didn't find a mechanic to fix a broken wheel	5/29/2019 5:45 PM
2	Due to the rain, it was not easy to find a place protected and try to get dry	5/29/2019 8:55 AM
3	Thank you for the hot soup ☐	5/28/2019 8:38 PM
4	Maybe some big infotables off the area would make easier to find different plases.	5/28/2019 7:08 PM
5	i am vegetarian	5/28/2019 6:31 PM
6	stardis võiks olla ka spordijoogi pakkuja	5/28/2019 6:08 PM
7	Alcohol-free beer was a nice surprise	5/28/2019 5:17 PM
8	Soup was not at all my taste.	5/28/2019 5:11 PM
9	Bring back the pasta party!	5/28/2019 5:08 PM

Q6 Score to the bike expo 10= I am completely satisfied; 0= I am not satisfied at all

Answered: 83 Skipped: 0



ANSWER CHOICES	RESPONSES	
0	0.00%	0
1	0.00%	0
2	0.00%	0
3	2.41%	2
4	0.00%	0
5	4.82%	4
6	13.25%	11
7	7.23%	6
8	15.66%	13

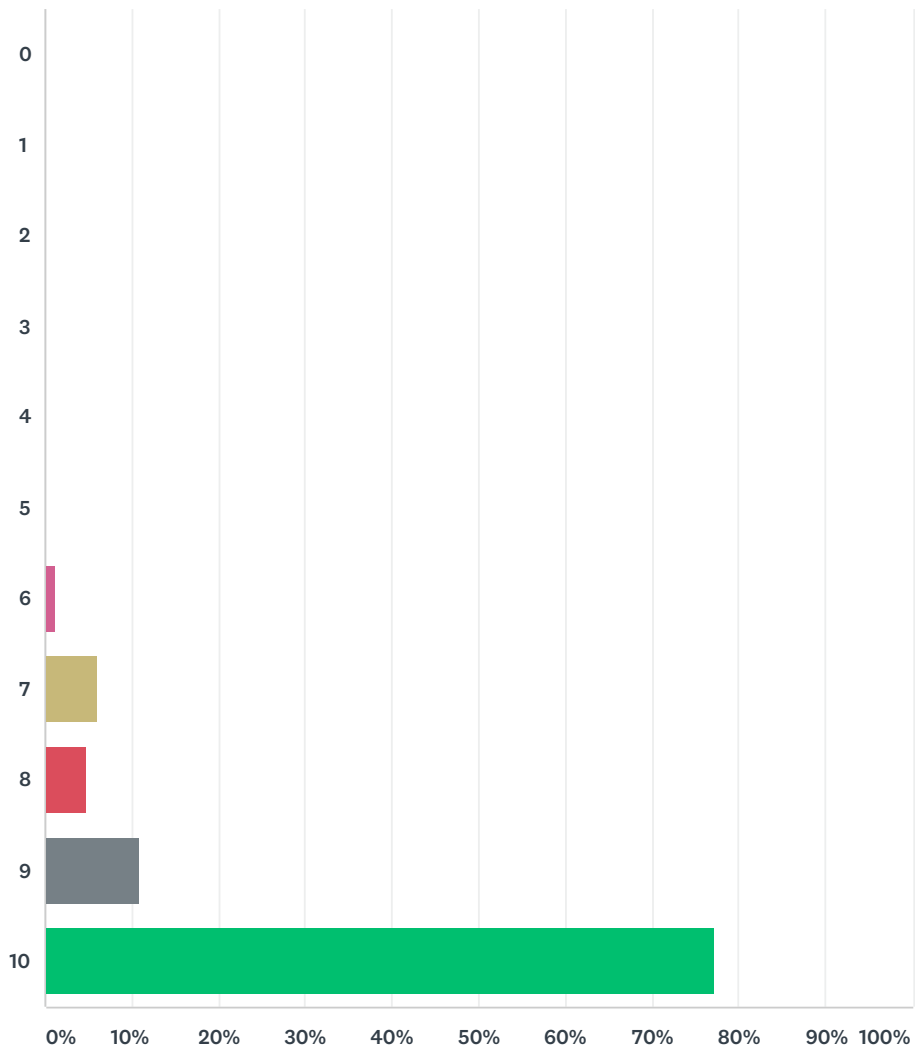
Tartu Rattaralli 2019 Participant Survey

9	24.10%	20
10	32.53%	27
TOTAL		83

#	COMMENTS	DATE
1	Хотелось бы более широкий выбор.	5/31/2019 11:27 AM
2	Haven't enough the stores	5/29/2019 7:48 PM
3	Not so much as previous years!	5/29/2019 7:39 PM
4	It's sad that i have to leave my bike outside the tent where the numbers were given out. I understand that there could be problems with space, but i was specially earlier when there was no people. Have been told to go out with bike. Human understanding one more thing which should be taken in mind with rules. Otherwise very satisfied!	5/28/2019 9:05 PM
5	Didn't found Estonian bike socks vendor i expected	5/28/2019 8:38 PM
6	SIS gels for 1 eur!!!!	5/28/2019 8:04 PM
7	Only complain would be bike stands outside the tent. There's always bikes that has felt on the ground	5/28/2019 7:35 PM
8	We have so little time to look around that I really can't say much.	5/28/2019 7:08 PM
9	kus see veel oli?	5/28/2019 6:08 PM
10	- 1 for bottles, which wasn't available at feed stations	5/28/2019 5:52 PM
11	think there could be more technical points to buy something, maintain bikes etc. new bikes for test also would be great	5/28/2019 5:37 PM
12	Didn't look so close at it	5/28/2019 5:17 PM
13	Always expo could be bigger.	5/28/2019 5:11 PM
14	very small	5/28/2019 5:02 PM

Q7 Score to the medals 10= I am completely satisfied; 0= I am not satisfied at all

Answered: 83 Skipped: 0



ANSWER CHOICES	RESPONSES	
0	0.00%	0
1	0.00%	0
2	0.00%	0
3	0.00%	0
4	0.00%	0
5	0.00%	0
6	1.20%	1
7	6.02%	5
8	4.82%	4

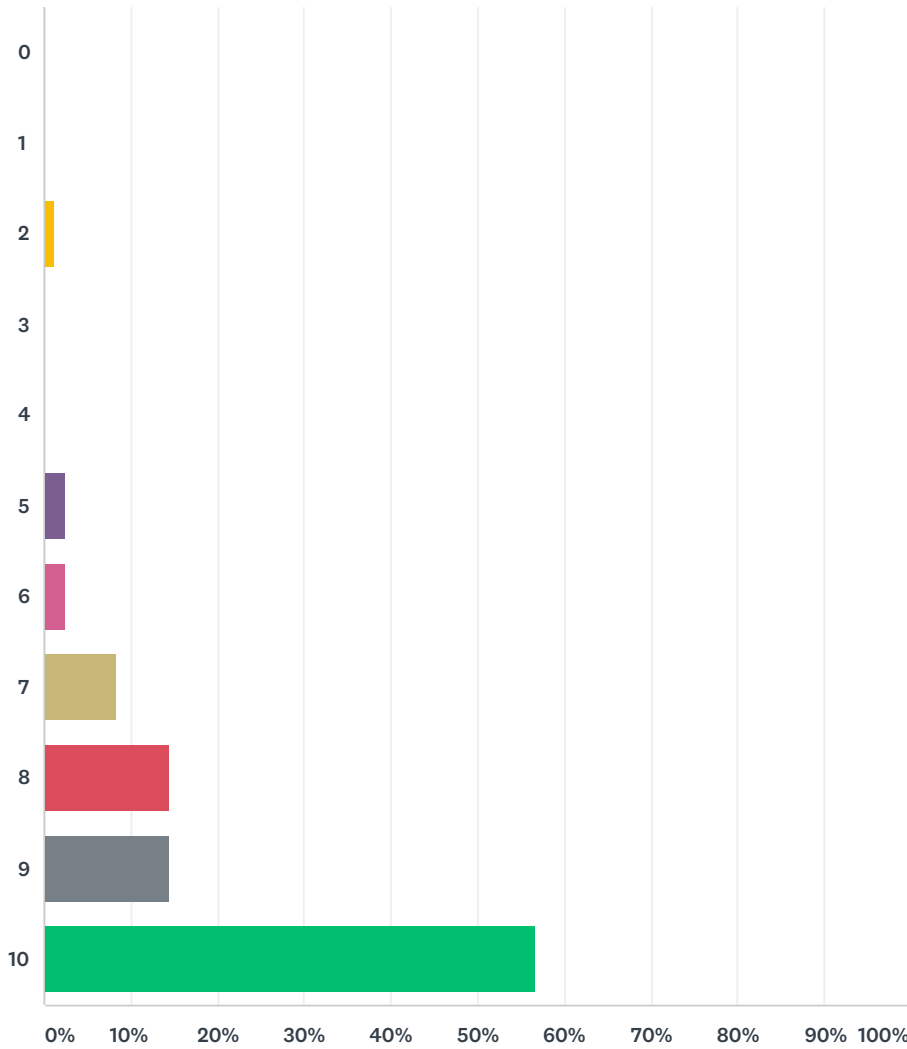
Tartu Rattaralli 2019 Participant Survey

9	10.84%	9
10	77.11%	64
TOTAL		83

#	COMMENTS	DATE
1	Прекрасное исполнение	5/31/2019 11:27 AM
2	Its nice!!	5/30/2019 8:41 PM
3	The medal is really beautiful!	5/29/2019 5:45 PM
4	the medal is magnificent	5/29/2019 10:47 AM
5	Superb !	5/29/2019 8:55 AM
6	Better than previous but good to have it with cycling theme	5/28/2019 8:38 PM
7	I wish different distances had a different medals	5/28/2019 8:04 PM
8	It would be great to see some bike on the medal	5/28/2019 7:51 PM
9	Looks great, but don't think everyone should receive one - don't see use of them	5/28/2019 7:35 PM
10	Nice desing and it feels good. (Big enough). Backside distance (135 vs. 124) was wrong but I know reason why.	5/28/2019 7:08 PM
11	Maybe just simplier design is needed.	5/28/2019 6:57 PM
12	My first rattaralli medal	5/28/2019 6:12 PM
13	Very beautiful	5/28/2019 5:57 PM
14	great! one of the best I've ever had	5/28/2019 5:37 PM
15	Heavy ones but well designed	5/28/2019 5:17 PM
16	Back side wrong distance	5/28/2019 5:16 PM
17	Very beautiful	5/28/2019 5:13 PM
18	i dont underts the km back side of medal why 135??	5/28/2019 5:08 PM

Q8 Is the event quality in balance with the participation fee? 10= yes, it is;
0= no, it is not at all

Answered: 83 Skipped: 0



ANSWER CHOICES	RESPONSES	
0	0.00%	0
1	0.00%	0
2	1.20%	1
3	0.00%	0
4	0.00%	0
5	2.41%	2
6	2.41%	2
7	8.43%	7
8	14.46%	12

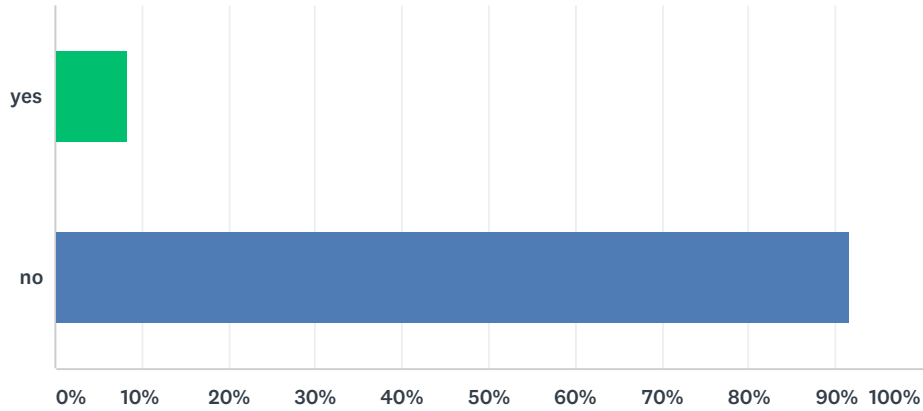
Tartu Rattaralli 2019 Participant Survey

9	14.46%	12
10	56.63%	47
TOTAL		83

#	COMMENTS	DATE
1	Есть мнение, что ранее кормили лучше. Очевидно не только у нас цены на продукты повышаются	5/31/2019 11:27 AM
2	;)	5/29/2019 7:48 PM
3	Service points and bike expo this year .	5/29/2019 7:39 PM
4	Compared with cost of an half-ironman	5/29/2019 8:55 AM
5	Yes, money for value	5/28/2019 9:37 PM
6	Worth the money easily!	5/28/2019 7:08 PM
7	As for me, you may raise the fee on 5-10 euros	5/28/2019 5:57 PM
8	Feeding war organized with bottles in past, it was much more convinient compared to smaller cups	5/28/2019 5:46 PM
9	if it could be no gravel and we could get watter and iso in bottles it would be great. also I liked when we get a paper bib numbers in a jersey, looks like you're a pro cyclist	5/28/2019 5:37 PM
10	It was excatly what I expected	5/28/2019 5:17 PM
11	The participation fee is not small, but the quality of the event is excellent	5/28/2019 5:15 PM

Q9 Did you participate in a pace group?

Answered: 83 Skipped: 0

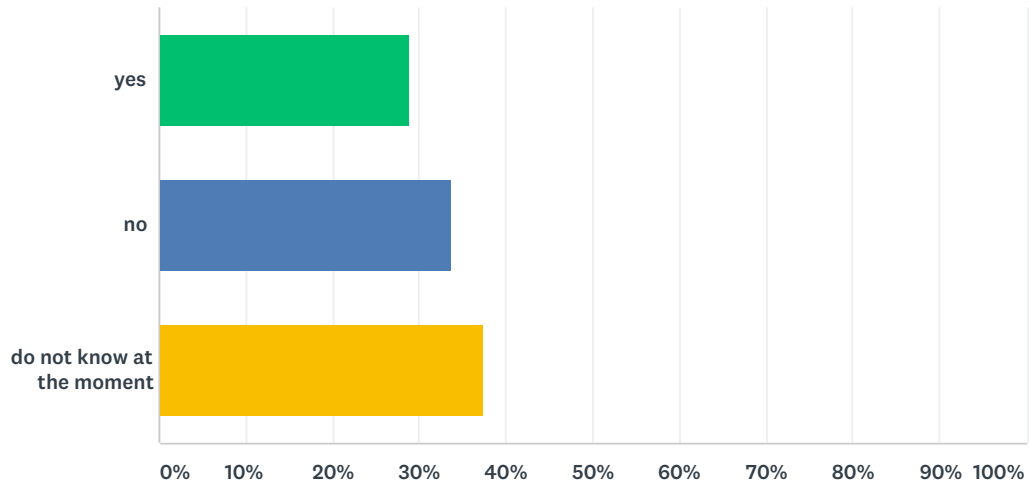


ANSWER CHOICES	RESPONSES
yes	8.43% 7
no	91.57% 76
TOTAL	83

#	COMMENTS	DATE
1	Will be good one more pace group for 35-36 km/h	5/29/2019 7:39 PM
2	Befor	5/28/2019 8:08 PM
3	Although the leader commented all actions in Estonian, it was no problem because the requirements were rather straightforward	5/28/2019 5:17 PM
4	I was driving with pacegroup at 10km To 35km. There was little too much "worm" effect at the group. And one hazard situation.	5/28/2019 5:13 PM

Q10 Would you be interested in participating a pace group in the future?

Answered: 83 Skipped: 0

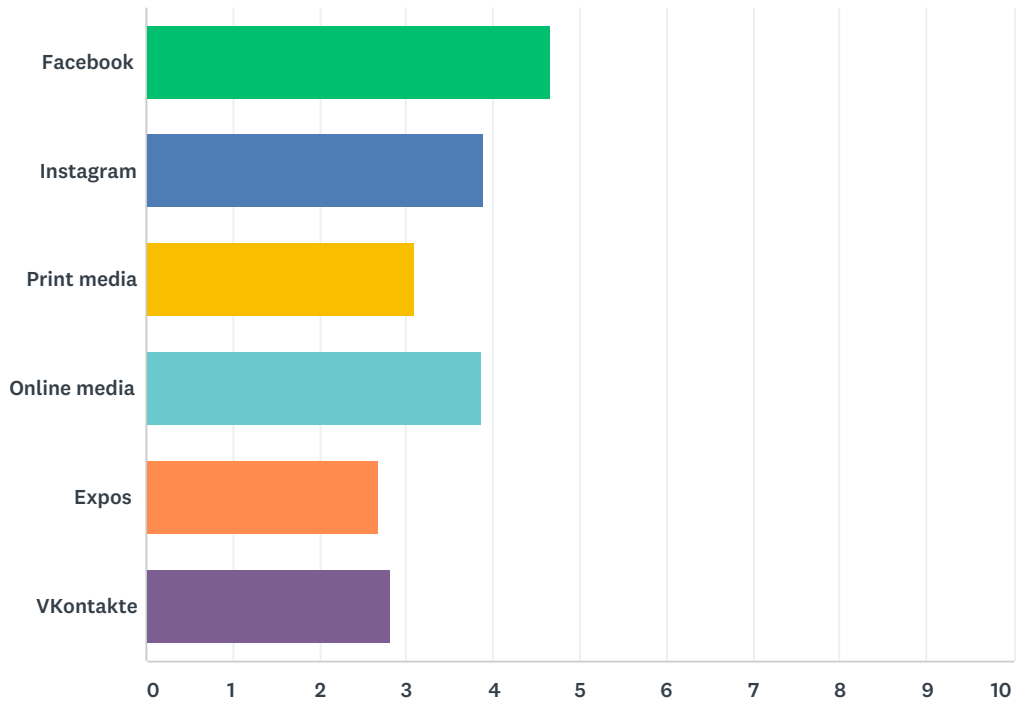


ANSWER CHOICES	RESPONSES	
yes	28.92%	24
no	33.73%	28
do not know at the moment	37.35%	31
TOTAL		83

#	COMMENTS	DATE
1	If pace group will be faster	5/29/2019 7:39 PM
2	2	5/29/2019 4:21 PM
3	In general after 80/90 Km, I need to reduce the speed (probably not enough trained)	5/29/2019 8:55 AM
4	Not interested personally but think it is a good idea, so you should keep it	5/28/2019 8:38 PM
5	maybe in the future	5/28/2019 8:08 PM
6	My level of preparedness does not allow it	5/28/2019 5:15 PM

Q11 Tartu Rattaralli was most visible for me in ... : (rank the channels according to the importance, where 1=the channel where rattaralli was most visible; 6=the channel where rattaralli was less visible)

Answered: 83 Skipped: 0



	1	2	3	4	5	6	TOTAL	SCORE
Facebook	46.99% 39	22.89% 19	8.43% 7	6.02% 5	2.41% 2	13.25% 11	83	4.66
Instagram	6.02% 5	37.35% 31	25.30% 21	10.84% 9	12.05% 10	8.43% 7	83	3.89
Print media	2.41% 2	9.64% 8	26.51% 22	31.33% 26	16.87% 14	13.25% 11	83	3.10
Online media	24.10% 20	12.05% 10	18.07% 15	22.89% 19	16.87% 14	6.02% 5	83	3.86
Expos	1.20% 1	9.64% 8	14.46% 12	18.07% 15	43.37% 36	13.25% 11	83	2.67
VKontakte	19.28% 16	8.43% 7	7.23% 6	10.84% 9	8.43% 7	45.78% 38	83	2.82

Q18 General feedback about the event:

Answered: 60 Skipped: 23

#	RESPONSES	DATE
1	do not mess with the starting corridors and arrange bottles in service points.	6/1/2019 7:39 PM
2	Это был мой первый марафон. Раньше я участвовал в групповых заездах и всегда они были связаны с трудностями эмоционального, психологического характера. В этот раз всё было прекрасно. Я получил массу удовольствия, впечатлений и опыта. Прекрасная организация, качество дорожного покрытия, организация движения по городу и за ним. Все на высшем уровне. Наличие пунктов питания и технических зон, горячего питания после финиша, некоторые другие аспекты, которыми не довелось воспользоваться, все это побуждает меня приехать осенью и рекомендовать данный эвент своим друзьям. До встречи в стартовом створе	5/31/2019 11:27 AM
3	+++	5/30/2019 10:11 PM
4	Great event with great organization. Every year I put in my calendar 2 event abroad – and both are Tartu marathons – one in spring and other MTB in September. I like them very much mostly about atmosphere and high level of organization!	5/30/2019 9:44 AM
5	In General, everything is as always at the highest level! A little dangerous track because of road repairs. It is not very convenient to take glasses on food items((. I will recommend my friends to take part in Rattaralli!!!	5/29/2019 11:38 PM
6	Organization and security at a high level. Good job volunteers.	5/29/2019 8:17 PM
7	I ridden here for the tenth time in a row and will be happy to ride in the future!	5/29/2019 7:48 PM
8	Really perfect event, thank you very much!	5/29/2019 7:39 PM
9	I participate in Tartu Rattaralli for the second year in a row and I am delighted with the race and the organization as a whole! Perhaps, at the moment for me this is one of the main races of the season, which in no case should not be missed! See you in 2020!	5/29/2019 5:45 PM
10	It's fine!	5/29/2019 4:21 PM
11	It was nice.	5/29/2019 2:55 PM
12	It was my first group bicycle race, and I got very good experience.	5/29/2019 2:09 PM
13	Good! It is my 4th race. Waiting for the next year. For sure, a will continue participate.	5/29/2019 1:20 PM
14	Thank you, i enjoyed to take part in tartu rattaralli!	5/29/2019 12:10 PM
15	It was great!!!!	5/29/2019 11:05 AM
16	There was a lot of information on Facebook, but mostly on Estonian. In the future, it would be really grate to share more on English as well.	5/29/2019 11:01 AM
17	I'm happy	5/29/2019 10:47 AM
18	General good organization, maybe you good give more instructions about the safety, in particular for the health sections, the curves (some people cut their driving line)....	5/29/2019 8:55 AM
19	Kõik on hästi.	5/29/2019 8:52 AM
20	Great competitions!	5/29/2019 8:39 AM
21	Question 11: I got info about Tartu Rattaralli only via web pages. I don't have facebook, instagram or other mentioned channels.	5/29/2019 6:38 AM
22	I really liked it	5/28/2019 11:39 PM
23	Thank you for great weekend!	5/28/2019 11:03 PM
24	Perfect	5/28/2019 9:58 PM

Tartu Rattaralli 2019 Participant Survey

25	Next time would be great in drinking points get bottle with water, cause plastic glass did not work. But event was great, loved it.	5/28/2019 9:37 PM
26	в этом году мало зрителей, а в основном отлично	5/28/2019 9:32 PM
27	I have to say that I really enjoy the race and the spirit in Tarttu. See you next year☐	5/28/2019 9:12 PM
28	Thank you very much for this event!	5/28/2019 8:57 PM
29	Thank you one more time!	5/28/2019 8:38 PM
30	Cool!	5/28/2019 8:17 PM
31	Super!	5/28/2019 8:08 PM
32	Remarkably organized sporting event. I really hope that every year it will be better and better. Very correct work of volunteers and police. Thanks for the holiday.	5/28/2019 8:04 PM
33	Thank you for a great event. Will come again next year!	5/28/2019 8:04 PM
34	Everything was great. Would like to see such events more often than once a year. Thanks for all!	5/28/2019 7:51 PM
35	Great job! Thanks!	5/28/2019 7:35 PM
36	Perfect	5/28/2019 7:33 PM
37	Everything was fine.	5/28/2019 7:21 PM
38	I really enjoyed my first but no last bike event. Good work from the organization and I believe volunteers help was better than gold. Really big thanks to them! Spectators on streets was also encouraging and very friendly. Täna teid ja loodan teid järgmisel aastal näha!	5/28/2019 7:08 PM
39	Nice event. I enjoy it very much 5th time. Keep going! ;)	5/28/2019 6:59 PM
40	My most favourite road racing event! Thank you!	5/28/2019 6:57 PM
41	Great even, many thanks to TRM team!	5/28/2019 6:43 PM
42	question #11 is not relevant and needs to be optional	5/28/2019 6:41 PM
43	all is ok	5/28/2019 6:31 PM
44	I like this race, participate with my team second time already and going to participate in the future	5/28/2019 6:13 PM
45	I love the event! but could you incorporate a little cut out in the top of the front number board to allow for GPS out front mounts for Rattaralli (Garmin / Wahoo / Polar). As a lot of people now use these, this makes the number board sit a lot lower as the GPS using is positioned in line with the handlebars in front of the stem and it is only possible to cable tie the number through the top holes. and not the pair and is a little less insecure.	5/28/2019 6:09 PM
46	hea	5/28/2019 6:08 PM
47	:)	5/28/2019 6:01 PM
48	This as a unique and very satisfying experience. Thank you!	5/28/2019 5:57 PM
49	Great! Will recommend it	5/28/2019 5:52 PM
50	Amazing!	5/28/2019 5:50 PM
51	it would be great if you return bottles, 135 route and repair some parts of the road where the gravel was this year. also it would be great if couple of service cars were behind every large groups to maintain the tire and tubes and instantly return on the road. thank you for doing it for us every year!	5/28/2019 5:37 PM
52	Ok!	5/28/2019 5:33 PM
53	GOOD	5/28/2019 5:22 PM
54	I'll make it again	5/28/2019 5:17 PM
55	Very good measure. I already participate several times and plan to participate in the future. Good luck.	5/28/2019 5:15 PM
56	This is THE event! Love it!	5/28/2019 5:13 PM

Tartu Rattaralli 2019 Participant Survey

57	We were lucky with the weather. Difficulty just right to notice, I should do more. Nice scenery. Next Year again.	5/28/2019 5:11 PM
58	Great event! Thank you for option to move up some starting groups based on non-Tartu results. This made my race more exciting.	5/28/2019 5:09 PM
59	My first 124km , i liked and i know i have to work with myself much more more	5/28/2019 5:08 PM
60	Very good, will come next year!	5/28/2019 5:02 PM